

Achievements In Medly Pharma

During my 2-year tenure at Medly Pharma, I achieved significant milestones that contributed to the growth and success of the company. Here are some key accomplishments:

Data Integration Expertise

- Successfully integrated Python for real-time data retrieval.
- Established JavaScript to Python connectivity for seamless data interaction within Qlik Sense.
- Pioneered on-the-fly chart generation, offering dynamic insights without the need to load the entire dataset.

Comprehensive Reporting Skills:

- Developed detailed reports for General Compliance Audit 1 & 2, covering Coupon Opportunities, Underpaid Medication Claims, Repeatedly Prescribed Medications, and 50 Mile Covered Zip Codes.
- Created dashboards for URAC metrics, including Net Promoter Scores, call abandonment rates, call center performance, and QRE details.
- Implemented NPrinting for automated report triggers, enhancing business user efficiency.

Dashboard Development Proficiency:

- Designed and implemented DNA Apps Dashboards, featuring Provider DNA, Patient DNA, and Retail DNA metrics.
- Crafted Delighted App Dashboard capturing NPS scores, sentiment analysis, and trigger-based email communications.

NPrinting Report Generation:

Generated comprehensive reports for various applications, including Daily Compliance, Revenue Updates, Sales Metrics, and Fallouts.

Professional Achievements

Demographics Info Dashboard & Mashup:

- Integrated Python to fetch live data.
- Implemented JavaScript to Python connectivity for Qlik Sense.
- Introduced on-the-fly chart generation, displaying live data for each parameter without loading the entire dataset.

General Compliance Audit 1 & 2:

Developed reports on below KPI.

- Coupon Opportunities
- Underpaid Medication Claims
- Repeatedly Prescribed Medications
- 50 Mile Covered Zip Codes.

URAC Dashboard & NPrinting Reports:

- Created dashboards showcasing specialty patient and prescription metrics, URAC Net Promoter Scores (NPS), call abandonment rates, call-center performance, and QRE details.
- Triggered reports via NPrinting for business users.

DNA Apps Dashboard:

- Provider DNA
- Patient DNA
- Retail DNA

Dashboard highlighting key metrics for providers, patients, and retail targets.

Delighted App (NPS Score) Dashboard & NPrinting:

Designed a dashboard capturing patient.

- Ratings
- Positive or Negative Comments.
- Categorized patient sentiments for below.
 - Detractors
 - Passives
 - Promoters
- Implemented NPrinting for timely email triggers to business leaders.

NPrinting Reports for Various Apps:

Generated reports for below dashboards.

- Daily Compliance Report Task
- Daily Revenue Update Task
- Delighted (NPS)
- Delivery/PX/RX Scorecards
- Sales Daily Revenue
- Rx Reschedule
- URAC Fallouts

Compliance App & Fallouts Dashboard:

Developed a comprehensive dashboard presenting compliance metrics and fallout data.

QRE Dashboard:

Showcased patient prescription queries, resolution steps, final resolutions, and stakeholder involvement.

QMC Familiarity:

Proficient in Qlik Management Console (QMC) tasks, including app publishing/unpublishing, basic security rules, user management, virtual proxy setup, and rule enforcement at the app and stream levels.

Qlik Theme Development:

Created diverse themes for various dashboards, each featuring distinct color schemes.

Summary:

With a proven track record in data integration, dynamic charting, compliance reporting, NPS scoring, and extensive QMC operations, I showcase proficiency in developing impactful and insightful data-driven solutions.